



June 7, 2018

Shipping and Returns Policy, Terms and Conditions

Shipping Program CA, NV, UT, AZ, OR, ID, WA

- Guaranteed same-day shipment for orders in by 3:00 PM
- Free freight on parts orders over \$200
- Flat-rate parcel shipping & handling is \$15 per order under \$200
- Backorders ship free with next order
- Other backorders not shipped with next order go for \$15
- All discrepancies and shortages must be reported within 7 days
- Pre-approved returns subject to 15% restock fee
- Special orders are non-cancelable and non-returnable
- Gas cans, fuel, tools, sprayers, and whole goods have their own freight programs and are not included with parts

Cantrell Turf Equipment

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online orders: orders.CTEPlusUSA.com – email: orders@CTEPlusUSA.com – web: CTEPlusUSA.com